

## TERMS AND CONDITIONS REVISED SEPTEMBER 2018

*Sandygrove Limited T/A Buckley Fireplaces  
The Stoneworks, Ballyedmonduff Rd, Stepaside, Dublin 18.  
Tel. 01 2946865.*

### BUCKLEYS PRODUCTS

- Bespoke Buckley Fireplaces are guaranteed for one year, we manufacture in a variety of natural marble, granite and limestone which are subject to slight inclusions this is unavoidable. Should a fault occur (with the exception of staining) our liability is limited to the free replacement of the part or parts affected excluding labour.

### PRODUCTS SUPPLIED BY BUCKLEYS

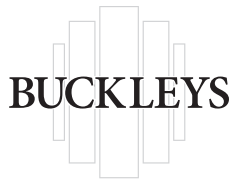
- Buckley Fireplaces offer products manufactured by other companies, these products are covered under manufacturers' warranty. Buckley Fireplaces are not responsible for any malfunction of other suppliers' products including poor manufacture, operational issues, such as incorrect gas pressure, or the incorrect use of fuel in wood burning and multi-fuel closed appliance fires and stoves.
- All manufacturers' products are covered by their guarantees, please ensure that you activate your guarantee.
- NO manufacturer guarantee is offered on ash pans, grates, fire backs, firebricks, stove glass or stove handles. In regard to catalogue products, clients must be aware that Buckley Fireplaces have no control over delivery dates for fires and stoves from other suppliers and cannot be held liable for delays. Delivery dates are approximate (4-6 weeks) they are subject to change without notice.
- All imported fireplaces must be inspected at our showrooms for any damages that might have occurred in transit or manufacture prior to installation. If notable damage has occurred Buckley Fireplaces cannot be held responsible and will organise a replacement from the manufacturer/supplier as soon as feasible allow (4-6 weeks for replacement).

### GAS FIRES & STOVES

- All gas fires/stoves are supplied to Buckley Fireplaces from a 3rd party manufacturer. Buckley Fireplaces supply these to the end user.
- The fires are commissioned and certified by a qualified RGI sub-contractor who will issue the end user with a Declaration of Conformance's (Completion Certificate) this must be kept with manual for the gas fire/stove.
- **Buckley Fireplaces are not responsible for incorrect gas pressure on new or existing gas pipe work, it is the end users' responsibility to ensure adequate gas pressure for use to connect gas fires. No gas fire will be commissioned if the gas pressure is insufficient. Gas pressure is governed by Bord Gais Networks.**
- Following installation, it is the end users' responsibility to register the gas fire/stove with the 3rd party manufacturer on their respective websites to activate the warranty.
- Regardless of use, all gas fires/stoves must be serviced on an annual basis by a RGI engineer to ensure its safety and to maintain your warranty. Failure to do this will void your warranty. During the warranty period if an issue arises with the fire/stove you must contact the manufacturer who will organise their own RGI engineer to perform the warranty inspection. Buckley Fireplaces do not perform warranty work, supply parts or service gas fires.

### PAYMENT TERMS

- Payment terms - 50% deposit is required on invoice, 45% bank transfer prior to installation date and 5% on completion of installation. Goods will remain the property of Buckley Fireplaces until full payment is received, no charge or lien can be created by the client or their creditors.



THE STONE WORKS

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Tel. 01 2946865.

PREPARING FOR INSTALLATION

- Clients must be present or have a representative over the age of 18 to oversee the installation and accept instruction on the use and care of the appliance. Installation will be delayed or re-scheduled if the client or representative is not available.
• Gas appliances must have active gas supply on the day of installation, an additional cost will apply if RGI Engineer has to return to certify and commission the appliance.
• On the day of installation, it is the responsibility of the client/representative to ensure that the carpets are rolled back from the fireplace area to approximately half way in the room; wooden floors must be covered and all items moved from the room or covered to protect from dust.
• Buckley Fireplaces do not undertake any plumbing work, removal or replacement of coving or skirting, carpet or wooden floor cutting or modifications, plastering, making good or any form of decorating whatsoever. Fireplace only installation, the plaster finish is restricted to 4" surrounding the fireplace.
• Buckley Fireplaces are fully insured and tax compliant to work as a sub-contractor to developers and builders that operate the Irish Revenue Relevant Contract Tax Scheme known as RCT. All RCT Contracts must be submitted to Revenue and payment terms adhered to prior to any installation by Buckley Fireplaces or their agents.
• Buckley Fireplaces are not responsible for operational issues that may occur between developers, builders, architects, quantity surveyors or interior designers employed. Buckley Fireplace must have full access to the property on the day of installation and if in the case of gas appliance an active gas supply on the day of installation; note an additional cost will apply if RGI Engineer has to return to certify and commission the appliance.
• Buckley Fireplaces adhere strictly to Irish Building Regulations (J) Heat Producing Appliances. Flexi Flue Liners are a recommendation by some manufacturers for inset and free standing stoves, ventilation and carbon monoxide detectors are a legal requirement and must be present in the room or area of installation. All existing chimneys must be cleaned and certified by third party prior to installation.
• All Gas Fires will have RGI Certificates issued. Wood-burning and multi-fuel fires and stoves, will have a compliance certificate issued. All fires must be registered with the manufacturer to avail of their warranties. They must be serviced annually to keep the guarantee active, no exception.

Client Name ..... Invoice Number .....

Client Contact No. .... Client Email .....

Installation Address .....

I confirm that I have read and acknowledge Buckley Fireplaces Terms and Conditions.

Client Signature ..... Date .....